Documentation



The Need to Focus On Documentation



- Lack of information
- Incorrect information
- Extraneous information
- Maintaining quality of FACTS system

The Benefits of Good Documentation

- Promotes as well as reflects good practice
- Assists with continuity of practice
- Focus on behavioral changes/ not compliances
- Reduces liability
- Provides justification of any deviation from policy

What is Good Documentation?



- Information to support the plan
- Information to support the decisions made
- Information to show the status, changes, and progress of families
- Information to show the work of the agency with the children and family

How your records Can show Good Documentation

- Set expectations
- Hold yourself accountable for quality content and timeliness.
- There are no silly questions. Ask your supervisor for guidance and feedback.
- Know policy and good case practice.

